

MEETING MINUTES

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| Project Name: IPRS | Doc. Version No: 1.0 | Status: Final |
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Meeting Name: IPRS Core Team Meeting
Facilitator: Travis Nobles, DMH
Scribe: Tim Gwyn
Date: 05/23/2007
Time: 10:30 – 12:00 p.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

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| X Rick Kretschmer | Others: |
| Sarah Harris | Tim Sullivan |
| X Cheryl McQueen | Jamie Herubin |
| Gary Imes | X Sandy Flores |
| Joyce Sims | X Mike Frost |
| X Rick DeBell | X Myran Harris |
| X Thelma Hayter | Chris Ferrell |
| Eric Johnson | X Deborah LeBlanc |
| Spencer (joined via phone) | X Tim Gwyn |
| | Cathy Bennett |
| | X Travis Nobles |

Attendees:

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|---------------------|---------------------|
| X Alamance-Caswell | X Onslow-Carteret |
| X Albemarle | X OPC |
| X Catawba | X Pathways |
| X Centerpoint | X Pitt |
| X Crossroads | X Roanoke-Chowan |
| X Cumberland | X Rockingham |
| X Durham | X Sand hills Center |
| X Eastpointe | X SE Center |
| X Edgecombe-Nash | X SE Regional |
| X Five – County MHA | X Smoky Mountain |
| X Foothills | X Tideland |
| X Guilford | Wake |
| X Johnston | X Western Highlands |
| X Mecklenburg | X Wilson-Greene |
| X Neuse | X New River |

Attendees:

Item No. Topics

1. Roll call
2. Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. **Please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**
3. Upcoming Check-writes (cut-off dates) – May 24, 31, June 7, 14
4. Agenda items
 - **Community Support Rate Change.**
Terry (Eastpointe): Will the claims that failed be processed in the upcoming check write?
Mike (EDS): Yes. They will process as replacement claims. This way they will process in one cycle. Estimated numbers to be affected about 14,000; based on claims process during the three April 2007 checkwrites.
 - **EIS Update**
Cheryl (DMH) Reminded LMEs that EIS (Eligibility Information System) or Medicaid Eligibility System is changing several IDs for clients who have their SSN as part of the BaseID. Due to HIPAA privacy, it is not allowable to have the SSN as part of the ClientID. For these IDs, EIS is doing combines and assigning new IDs so they don't have the SSN as part of their BaseID. These transactions are copied into IPRS from Medicaid so that IPRS and Medicaid are in sync. These transactions will appear on the IPKR9002.
Additionally, some claims with these IDs are being affected where the system is not finding eligibility. Research is being performed to resolve these items.
Jeanna Lauffenburger (Catawba) Do we go out and update our system to the new ID so that we are putting the new ID on the claim?
Cheryl (DMH) Only if you are submitting claims using the Base ID. If you are submitting claims using your LME Local ID, you do not need to change. The EIS change will be transparent, unless again you are submitting your claim transactions with the Medicaid BaseID.
 - **Updated 837 Specs for NPI**
Cheryl (DMH) New version of the NPI 837 specs has been added to the website. The change is text that was added to further clarify when to submit NPI or Tax ID No changes to the 837 format.
 - **Update to Budget Criteria**
Cheryl (DMH) Posted to Website. Changes to Public Psychiatry Codes. System was originally coded so that once the Public Psychiatry funds were used up, the system would then draw from either the UCR or Mental Health Block Grant or SMPT funds. System has been changed that once the Public Psychiatry funds has been used up, the claims will deny. The Division Budget Office wants the LMEs, if they run out of Public Psychiatry funds, to request additional funds rather than using up their other funds.

Attendees:

Item No. Topics

• **Beta Test (NPI)**

Cheryl (DMH) Reminded LMEs to Beta Test.

Stuart Ervin (Onslow) Can we submit both the NPI and Legacy numbers on the 837?

Cheryl (DMH) Yes. At this time the system processes the claims using the Legacy numbers, but carries the NPI numbers through processing. It would be helpful if LMEs submitted 837s with both Legacy and NPIs. These file will be very useful for testing.

Clay McCain (Alamance Caswell) Can the LME still submit with Legacy Numbers?

Cheryl (DMH) Yes. The LME can submit either way. NPI and Legacy or just Legacy.

Kim (Edgecombe-Nash) Have a residential Provider, providing therapeutic foster care. The provider understood from FARO that they would not be required to submit their NPI to the LME. Is this correct?

Thelma (DMH) What is probably being misunderstood from FARO is If the provider is directly enrolled in Medicaid, they would not need to submit their NPI to the LME because IPRS would copy it over from Medicaid.

Kim (Edgecombe-Nash) Provider is refusing to supply the LME with NPI, because they understood from FARO they are not required.

Thelma (DMH) Send this question to IPRSQA. DMH will reply with clarification that any providers not directly enrolled in Medicaid need provide their NPI to the LME.

Cheryl (DMH) Send NPI information to Cheryl and be sure to notify the providers.

• **IPRS Questions or Concerns**

None

• **MMIS Updates – Tim Sullivan & Chris Ferrell**

5. DMH and/or EDS concluding remarks

a. For **North Carolina Medicaid** claim questions / inquires please call EDS Provider Services at 1-800-688-6696 or 1-919-851-8888 and enter the appropriate extension listed below or 0 for the operator.

i. Physician phone analyst (i.e. Independent Mental Health Providers)-4706

ii. Hospital phone analyst (i.e. Enhanced Service Providers / LMEs) - 4707

6. Roll Call Updates

Next Meeting: May 30, 2007

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc.

Call the IPRS Help Desk – 1-800-688-6696, ext 53355 or 919-816-4355

M-F, 8 a.m.-4:30 p.m., excluding holidays.

IPRS Question and Answer email address – iprs.qanda@ncmail.net